





Getting Started with Your Chromebook

Poway Unified School District

2020 - 2021

- **How do I get started?**
 - 1. Connect to your home wifi or hotspot (See below for specific directions)
 - 2. Log into the Chromebook using the student's PUSD username and password
- **What do I do if my Chromebook will not turn on?**
 - Prior to powering on, be sure the Chromebook is fully charged - if not, plugin and charge for 1-3 hours.
 - After charging it, turn it on using the power button on the top right corner.
- **How do I connect the PUSD Chromebook to my home Wifi?**
 - Turn on Wi-Fi
 - At the bottom right, select the time.
 - Select Not Connected 
*Note: If you see your Wi-Fi network name and signal strength, your Chromebook is already connected to Wi-Fi.
 - Turn on Wi-Fi.
 - Select the Wi-Fi network 
 - Type the home network password if there is one.
 - Select Connect.
- **How does a student log in to the Chromebook?**
 - Students must log in to the PUSD Chromebook with their full Google username and password
 - **User Name:** firstnameFirstInitialOfLastNameLast5numbersOfStudentID@stu.powayusd.com
 - **Sample:** joseg56789@stu.powayusd.com
 - Student passwords are set and distributed at the beginning of the school year. Parents can access this default password at <https://password.powayusd.com>. If you do not know your parent or student username/password, you can obtain them at the same website.
- **Is Internet content filtered on a Chromebook?**
 - The PUSD Internet content filter will continue to filter content outside the PUSD network. It is the responsibility of the user and parent/guardian to follow guidelines for appropriate use of the Internet. More information can be found in the <https://powayusd.com/Handbook>.
- **How do I clean my Chromebook?**
 - Clean the screen and touchpad with a soft, lint-free cloth or use anti-static screen wipes.
 - Never use liquids on the device screen or keyboard.
- **Where do I find resources about internet connectivity?**
 - The San Diego County Office of Education has information regarding providers that have free or reduced plans available at the link listed here: <https://www.cox.com/residential/internet/connect2compete.html> and <https://www.spectrum.com/browse/content/spectrum-internet-assist>