

EXCELLENCE THROUGH EXTERNSHIPS
TRANSPORTATION TEAM
EXPECTED OUTCOMES

LITERACY: TECHNICAL, COMPUTER, WRITING, BASIC READING, SPEAKING

Students will

- Read at a minimum 12th grade level;
- Understand written sentences and paragraphs in work-related documents, including schematics, technical drawings, and vehicle manufacturer's specifications;
- Utilize computer skills necessary for Internet browser software and industry-related software;
- Provide written documentation of performed work using industry standards
- Utilize knowledge of English grammar, spelling, and composition rules to complete work-related documents
- Talk to others to convey information effectively and appropriately

MATH LITERACY

Students will

- Have knowledge of arithmetic, algebra, geometry, calculus, statistics, and their applications;
- Understand business math and its application to the industry;
- Understand and use symbols specific to math operations;
- Be able to solve problems using math

WORK HABITS

Students will

- Demonstrate the ability to work independently
- Be able to work with others collaboratively and on team projects
- Demonstrate a willingness to learn new things
- Demonstrate effective organization skills;
- Utilize deduction reasoning to troubleshoot or diagnose problems and situations as they occur

Customer Service

Students will

- Explain matters specific to the business to customers
- Listen effectively to the needs of others
- Pay attention to what others are saying
- Ask questions when appropriate and not interrupting at inappropriate times
- Evaluate customer satisfaction
- Conduct a customer needs' assessment

Career and Life Management

Students will

- Assess their knowledge, skills, and abilities;
- Match those to an occupation;
- Complete the job application process;
- Develop long-term career goals and financial needs;
- Have knowledge of career pathways